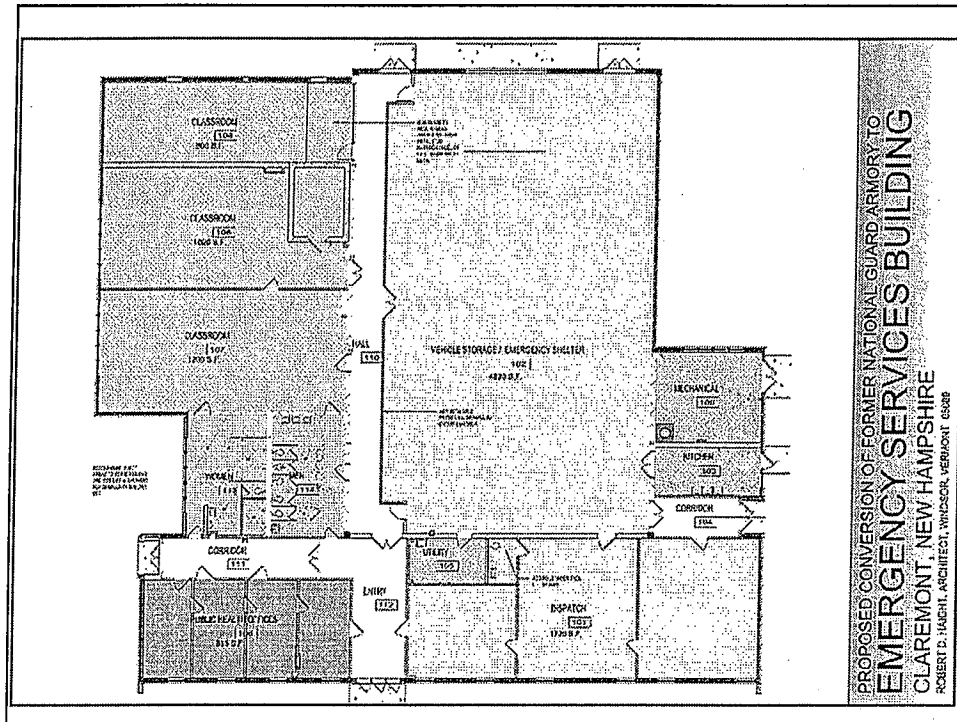


Sullivan County, NH
Emergency Operations Center
Public Information Session
March 22, 2012



Proposed Uses of Emergency
Operations Center

- ▶ Central Dispatch for
Police/Fire/EMS
- ▶ Greater Sullivan County Public
Health Network
- ▶ Training Facility for Emergency
Response Personnel



History

- ▶ 1987 study by International Association of Chiefs of Police recommends establishing countywide dispatch center
- ▶ 1991 Sullivan County 'Visions 2000' Committee recommends establishing centralized dispatch
- ▶ 1996 letter from Newport Select board asks Commissioners to 'look into' establishing centralized dispatch.

Current Dispatch Structure

- ▶ 46 Agencies
- ▶ 7 Dispatching Entities (3 in Sullivan County)
- ▶ Located in 5 Counties
- ▶ One of only 2 Counties that does not have central dispatch

Dispatch call 3/19/12 @ 2:15 p.m.

- ▶ Dispatcher- 'Priority'
- ▶ Officer 1- 'Go ahead'
- ▶ Dispatcher- 'Possible domestic at xyz residence, female yelling with other male voices'
- ▶ Officer 1- 'Off at scene'
- ▶ Dispatcher- '10-5, I have other units en route to back you up'

- ▶ Officer 2- 'Patrol, you all set
- ▶ Officer 1- 'Affirmative, I believe so'
- ▶ Officer 2- '10-5'
(10-15 seconds of silence)
- ▶ Dispatcher- 'I'm sorry, I have multiple frequencies and phone calls going...are you all set
- ▶ Officer 1- 'All set, second and third units off'
- ▶ Dispatch- '10-5 patrol, thank you'

Potential Benefits of Central Dispatch

- ▶ Increased Public Safety
- ▶ Ability to efficiently coordinate and communicate with neighboring communities during large scale incidents
- ▶ Long term financial savings through shared use of communications equipment
- ▶ Improved information sharing by having all entities on one computerized records management system

Potential Drawbacks of Central Dispatch

- ▶ No personal contact between officers and dispatch
- ▶ Loss of control over dispatch center by local elected officials
- ▶ No longer 'in touch' with community

SULLIVAN COUNTY RADIO SYSTEM

MAIN COMPONENTS:

DISPATCH CENTER
GREEN MOUNTAIN TOWER
SUNAPEE CONTROL STATION
LEMPSTER TOWER
GLIDDEN HILL TOWER

CURRENT SYSTEM

► REPEATER CONTENTION:

TWO MOBILES IN DIFFERENT PARTS OF THE COUNTY CAN CAUSE INTERFERENCE

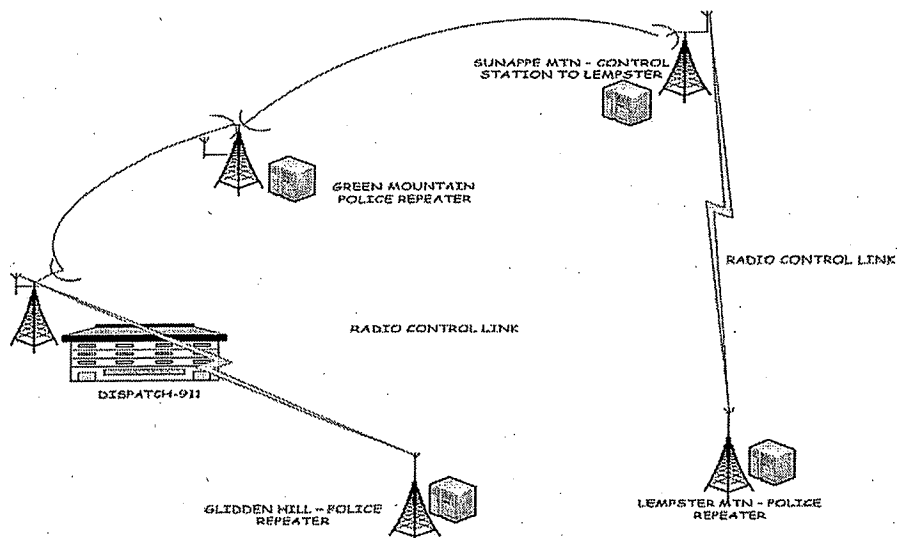
► LIMITED COVERAGE:

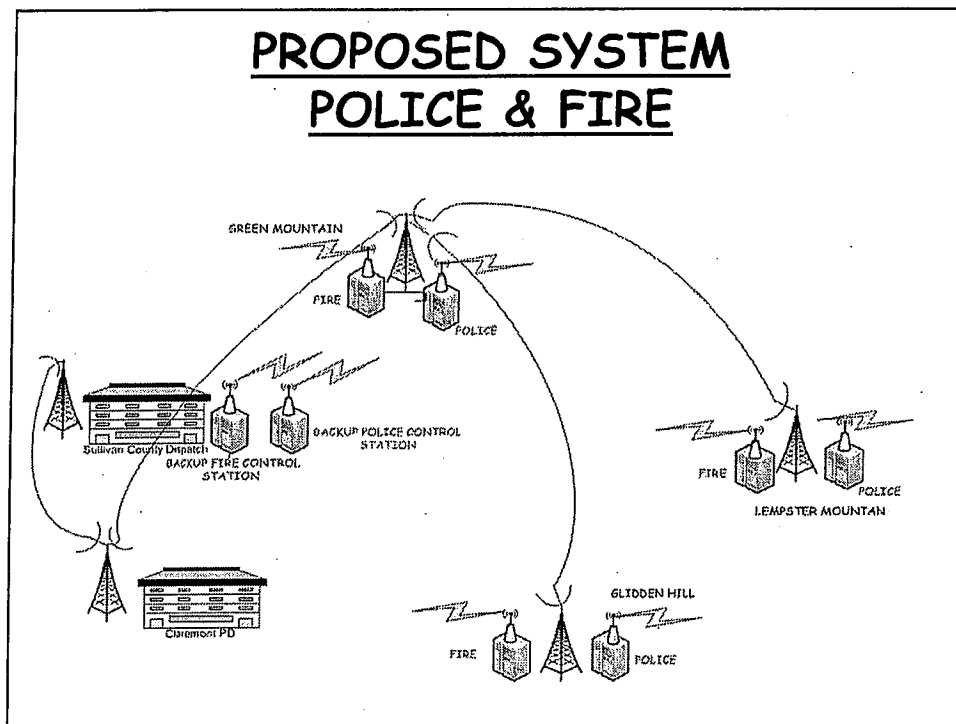
ONE REPEATER COVERAGE

► SITE CANNOT BE IDENTIFIED:

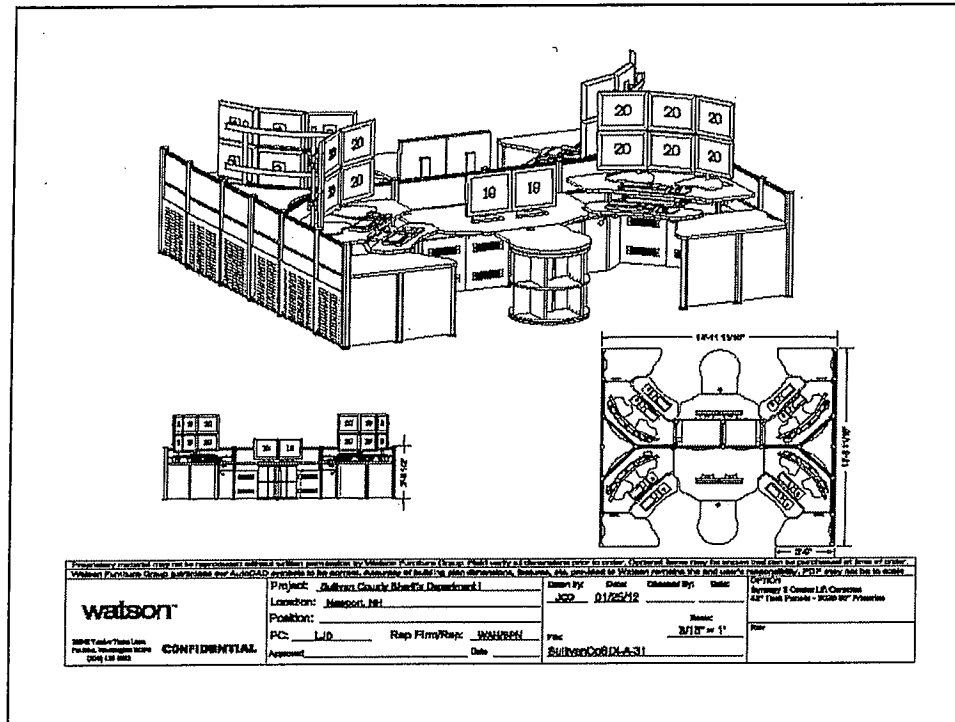
DISPATCHER CANNOT IDENTIFY WHICH REPEATER IS IN USE.

CURRENT SYSTEM POLICE ONLY !





- ### PROPOSED SYSTEM
- ▶ ONE CHANNEL OPERATION:
 - VOTED / SIMULCAST
 - BEST POSSIBLE AUDIO AT ALL TIMES
 - ▶ COUNTYWIDE RADIO COVERAGE:
 - THREE SITES BROADCAST
 - NO MORE REPEATER CONTENTION
 - ▶ NEW DISPATCH CENTER



Greater Sullivan County Public Health Network

- ▶ One of 15 Public Health Networks in NH
- ▶ Established in 2007
- ▶ Works closely with multi disciplinary partners creating consistent public health messages and programs, and ensures that the region is prepared for health emergencies.

Public Health Network Potential Uses of New Facility

- ▶ Neighborhood Emergency Help Center
- ▶ Multi Agency Coordination Entity
- ▶ Alternate Care Site
- ▶ Emergency Shelter
- ▶ Staff offices and storage for emergency response trailers (3) and supplies

Neighborhood Emergency Help Center

A site that would serve as an information and referral point providing basic medical evaluation and triage for people seeking aid. Designed to triage large numbers of people seeking care

Multi Agency Coordination Entity

Activated during public health emergencies. Communicates with State Incident Command Center to efficiently direct resources. Current location has proved inadequate due to space constraints. Proximity to dispatch center would make the armory site ideal for this function.

Alternate Care Site

Utilized if Valley Regional Hospital capacity is overwhelmed. Temporary 25-50 bed acute care, non-surgical medical facility. Regional requirement by State DHHS and Emergency Operations. Detailed plans in place with no adequate site identified to date.